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Comerce registry no.:
Fiscal code:
Tour Operator Licence no.:

# HOTEL VOUCHER

Traveler: **MERCHAN BERREZUETA JOSE BOLIVAR**
Purchase Order: 12345

Number: **10**
Issue date: **12-05-2022**

Booking date:
Booking ID: **456789**

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| CHECK-IN | CHECK-OUT | CONFIRMATION | PAYMENT |
|---|---|---|---|
| **08-04-2022** | **09-04-2022** | No.: **TYGUYJ** | Booked and Payable by: |

| NIGHTS | ROOMS | GUEST IN ROOM | ROOM TYPE |
|---|---|---|---|
| **1** | **1 x TPL** | Adults: **1**<br>Children: **0**<br>Infants: **0** | **Breakfast** |

## REMARKS

The child 0-2 will stay in parent`s bed.
Baby cot is available upon request free of charge.

Citytax needs to be paid on spot directly in the hotel.
City tax if applicable paid at the reception*
Extras to be collected from the client.*

**CONTACT INFORMATION AND GENERAL CONDITIONS:**
Please contact the Travel Agency immediately if you encounter any problems during your check in or during your stay.

## DEAR CLIENT

Please read carefully the below terms&conditions referring to your booking.
The service above is already being prepaid. However any additional personal charges, such as phone bills, laundry, room service, internet usage, pay tv, etc. will be settled by the client direcly with the hotel upon check-out.

### Useful info

- Hotel information appearing on our site is strictly as provided by the hotels themselves, our suppliers and/or other official international sources so we cannot accept claims for incorrect details.
- "Run of house" guest rooms are allocated by hotels upon check-in at hotel's sole discretion. Special request such as non-smoking rooms, adjoining or interconnecting rooms, high or low floors, etc. will be forwarded by us to the hotel but they cannot be guaranteed.
- In most hotels normal check-in time is 14:00 and check-out time is until 12:00 noon.
- Room types - SGL (rooms with one single bed); TWIN (rooms with one double or two separate single beds), TRP/ accommodating 3/QUAD/accommodating 4 - may consist of twin or double bed/s plus extra bed or two double beds. Extra beds are usually roll-away and not full size. In some hotels no additional bedding is provided for a child where the child is free or at a reduced price, sharing twin/dbl room with adults and breakfast may be charged for child on departure.

### Cancellation and Amendments

You may cancel or amend your booking according to the cancellation policy as mentioned to you by the agency on the time of booking.
- Late cancellations and no-shows - if you cancel after the above deadlines or you fail to arrive at the hotel, hotel will charge a minimum of one night in late cancellation fees unless specified differently.
- If you decide to shorten your stay while at the hotel you should request from the reception manager on duty to sign his consent upon your check-out - this will enable us to file for refund for your unused nights. *Refunds have to be confirmed by the hotel and we will not be able to refund you if you do not receive refund from the hotel.
- If a hotel overbooks itself it will offer alternative accommodation. We will advise you immediately, upon receipt of such notice from the hotel/supplier.

### Liability

We act only as an intermediary in making arrangements for hotels, transportation or any other travel services. As such we are not liable for any force majeure, personal injury, illness, property damage or other loss or expense of any nature arising directly or indirectly out of any actions of hotels, airlines, transportation companies or any other person or company providing or rendering services reserved through us.

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## WE ARE WISHING YOU A PLEASANT STAY!

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